

GOOD EXAMPLES OF PARTNERSHIPS

Household Support Fund and Leeds Community Anchor Network

Leeds Community Anchor Network (LCAN) worked in partnership with Leeds City Council to deliver this funding to support households on a low income using a hyper local approach. LCAN members are rooted in local communities and work closely with other third sector organisations in their area to ensure that the funding reaches those who most need it. For example, in an area of Leeds where houses were older and less energy efficient, the fund was made available as fuel vouchers. In other areas, via supermarket vouchers or through a food pantry. The network agreed to redistribute funding between organisations according to demand, and work closely with organisations in the same area to ensure there was good coverage of support for communities.

Trust-based funding

Trusting local organisations to know what works in their communities

Minimal reporting



GOOD EXAMPLES IN COMMISSIONING & FUNDING

Housing support

During the COVID-19 pandemic, organisations providing housing support had to work in new and different ways. As face-to-face contact was limited, Leeds City Council and third sector organisations had to make the most of opportunities to speak with people looking for housing support, and share this information between organisations to ensure safe accommodation could be accessed as quickly as possible.

Leeds City Council's Gateway platform holds a wide range of information around housing, including case management, assessments, details of referrals/placements, and individual support plans. During the pandemic, information sharing agreements were made and access to this platform was opened to third sector organisations to view and use, allowing people's information to be used more effectively and reducing duplication. This was an example of commissioners and providers working together to meet communities' evolving needs.



GOOD EXAMPLES IN WORKFORCE

Staff Portability Framework

Through Leeds One Workforce, a voluntary Staff Portability Framework has been produced. This allows for short-term sharing of staff across health and social care organisations in Leeds, enabling the health and care sector to take a collective view of resourcing, and work together as a citywide group to respond to changing demand.

By signing up to the framework, member organisations can work with diverse partners to enable skilled and experienced staff to work in different settings for a short period of time, when there is critical service need, whilst retaining a permanent and stable position. So far, 30 partners have signed up, including all three Leeds NHS Trusts, Leeds City Council, the GP Confederation, as well as some GP Practices and voluntary organisations.



Could we make better use of this model to support job placements across the third sector, responding to changing demand whilst maintaining a stable and secure jobs?

GOOD EXAMPLES OF VOLUNTEERING

Community Champions

Community Champions began as a group of volunteers from across Leeds who were keen to help people access reliable information and support around COVID-19. Volunteers were trained and supported to have meaningful conversations and receive updates on key health messaging to share with friends/family, attend events in communities and support at vaccination clinics.

Since 2023, Community Champions as a project has been expanded so that volunteers are able to share a range of public health messages, and have been deployed to support a variety of projects such as Welcoming Spaces. The programme is supported by the local authority and the NHS in acknowledgement of the value of these volunteers in their local communities, and the expansion of the project has provided a wider variety of roles and experiences for the volunteers.



GOOD EXAMPLES OF SOCIAL VALUE

KPMG & GIPSIL

KPMG offered their mentorship or business support to third sector organisations in Leeds. GIPSIL was introduced to them through The Old Fire Station Tenants partnership. GIPSIL accepted their offer, initially to look at reviewing their internal communications system.

KPMG worked with GIPSIL to understand how their organisation worked across different sites and projects, and how staff worked in different locations, including from home. GIPSIL already had access to Microsoft 365, and was using some of the programmes within this such as Microsoft Word and Excel. KPMG worked with different teams within GIPSIL to support them to make greater use of Microsoft 365, including Microsoft Teams. GIPSIL found that using Teams more effectively improved internal communication, collaboration and information sharing to a degree that eliminated the need for an Intranet.



GOOD EXAMPLES OF SOCIAL VALUE

Digital Ball

For several years, Leeds Digital Ball has provided a platform for the tech sector in Leeds to raise funds for third sector work around digital inclusion.

Conversations at the Digital Ball showed that often people in tech organisations want to give time as well as money; they want to share their skills and knowledge and volunteering enables people to get new perspectives on their day job.

100% Digital Leeds, Leeds Community Foundation and Voluntary Action Leeds have been working together with tech colleagues to address barriers to digital specialists volunteering their skills to third sector organisations.



GOOD EXAMPLES OF INWARD INVESTMENT

Climate Action Leeds

The Leeds Climate Change Citizens' Jury was put together by Leeds Climate Commission working with Shared Future CIC. Recommendations made by the citizens jury directly informed a bid for National Lottery Climate Action Funding.

In 2020, over 40 Leeds groups come together from all across Leeds to develop the bid for the funding and to plan a city-wide programme of activity to create lasting change. Partners included third sector organisations, academics from universities and interested individuals. The bid was successful, resulting in £2.5m for Leeds and a five-year workplan involving six delivery partners and seven transition partners, who work across each of the priorities identified through the recommendations made by the Leeds Climate Change Citizens' Jury.



GOOD EXAMPLES OF A STRONG EVIDENCE BASE

St George's Crypt and Occupational Health

St George's Crypt collaborated on a research project with Leeds Beckett University to explore the occupational health needs of people with a history of homelessness and alcoholism in a 'wet hostel' setting. This research identified a significant need for occupational health support amongst these groups.

St George's Crypt worked with Leeds Beckett to develop a bid for Third Sector Health Grants (funded at the time by Leeds CCG) to fund an Occupational Therapist (OT) position, based on the findings of the research, which was successful. Evaluation of this pilot project provided the evidence needed to support commissioning of a range of occupational health services for people with experience of homelessness, including a full-time dedicated OT position.



GOOD EXAMPLES OF CLIMATE ACTION

Pudsey Community Project: Reduce Reuse Kids Clothes

Pudsey Community Project collects donations of used clothes for children from ages 0-12 years old and redistributes them where they are needed for free.

Through the Reduce Reuse Kids clothes project, PCP have contact with 250 families each month, save around 500kg of fabric from landfill each month, and save enough carbon each year to drive a car 25 times around the world.

Within one clothes swap round recently, they redistributed 93 bags of children's clothes – diverting them from landfill and saving families money in an intervention that didn't cost the organisation anything in raw costs, although they invest in storage and a dedicated staff member.



GOOD EXAMPLES IN DIGITAL

Leeds Care Record

Leeds Care Record is a joined-up digital care record which enables clinical and care staff to view real-time health and care information across care providers and between different systems. It is a secure computer system that brings together certain important information about patients who have used services provided by their GP, at a local hospital, community healthcare, social services or mental health teams. Currently, third sector hospices are able to access the Leeds Care Record, but there is huge potential in being able to share data better across third sector services, for instance those that provide counselling or specialist support.

